

## Fostering Well-Being Program: A Partnership between Health & Recovery Services Administration & Children's Administration

DSHS is committed to improving healthcare for children in out of home placement. A new program in Health & Recovery Services (HRSA) called Fostering Well-Being (FWB) is a collaborative effort between HRSA and Children's Administration (CA). Fostering well-being uses a person-centered health model to address the comprehensive healthcare needs of children in out of home placement. This program will better align the Department's resources to improve health outcomes for these children. The major components of the program are:

- Medical ID Services Cards issued to all children in out of home placement within 3 working days of placement notification.
- Healthcare reports mailed to foster parents and caregivers within 3 working days of initial placement notification.
- Medical records requested for the last 2 years for all children in out of home placement for more than 30 days.
- Early & Periodic Screening Diagnosis & Treatment (EPSDT) or Well-Child Exam reminders sent to foster parents and caregivers.
- **Care coordination provided for a subset of medically complex children.** (See information on Fostering Well-Being Care Coordination Unit)
- Health education materials mailed to foster families for children with certain health conditions.
- Regional Medical Consultant available to social workers, foster families and local medical communities.

For more information, call

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## ProviderOne is Alive!

WA State DSHS has replaced its Medicaid Management Information System with a new electronic payment system called ProviderOne. Upon entering foster care, all children are eligible for a Services Card which replaces medical coupons. Services Cards should stay with the child. If a card is lost Caregivers or Social Workers may call the Foster Care Medical Team at 1-800-562-3022, Ext 15480. You may request a Voucher for Interim Pharmacy and Medical Services for Foster Children (DSHS Form 13-708) from the Social Worker if you have not received a Services Card prior to a medical appointment or for the pharmacist.



## Fostering Well-Being Care Coordination

Care Coordination services for children in out-of-home placement assure access to effective and comprehensive healthcare. Care coordination addresses interrelated medical, dental, mental health, substance abuse, and developmental needs to achieve optimal health and wellness outcomes.

**Who is Eligible for Fostering Well-Being Care Coordination Services?** Medically complex children in out-of-home placement for more than 30 days who meet one of the following criteria:

- Complex chronic health condition(s)
- Mental health crisis without treatment in the last 12 months
  - ER visit with mental health diagnosis
  - RSN crisis service
  - Psychiatric hospitalization
- Children age 5 and under on psychotropic medications
- In the last 12 months:
  - More than 2 hospitalizations
  - More than 4 ER visits
  - Failure to thrive and nutrition problems
- Children who are in Behavioral Rehabilitation Services (BRS) or are placed via Child Placing Agencies (CPA) may be eligible for care coordination services. Social Workers should call the FWB CCU for consultation.

**What Services are Included in Care Coordination?** Effective linkages between caregivers and community-based healthcare services, state and local agencies, and other key partners are all part of care coordination. Care coordination activities include:

- Facilitating access to primary and specialty healthcare providers
- Analyzing medical records, billing data, immunization reports, social workers case notes, and CHET screening reports.
- Assessing for gaps in care, including medical, dental, mental health, and substance abuse domains.
- Producing written Care Coordination Summaries that assist social workers in the development of the child's case plan.

**Who can Make a Referral for Care Coordination?** Social Workers, CHET Screeners, and Regional Medical Consultants may make referrals for care coordination. Caregivers may contact the Social worker and request they make a formal referral to the program.

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